



ASO 2020 Online Conference FAQ's

Here are some FAQs fielded from ASO members to help get you on your way to registering for the conference.

Q. Why isn't there an early registration fee?

A. It's because we don't have to print Workbooks or make food and beverage guarantees, and we want to be fair to all who want to register. The registration fee was brought in at a rate lower than ever before for this number of credits offered.

Q. I like the groups, but really want one course in another group. Can I switch out a course?

A. Anything's possible! Contact the ASO office with your specific request.

Q. Is there going to be a silent auction and how can I donate and buy items?

A. Yes! ASO members Jean Thompson-Bourne and Sherry Richardson are organizing the Silent Auction and will be coming to you shortly with answers on how it will work online.

Q. Can I take a tested course exam without sitting through the speakers course and still get the credits?

A. Unfortunately, no, as that would not be in accordance with NEBO rules. But remember, BCO's can view the course and not take the exam and still receive 4 credits.

Q. If I view a tested course on Monday, when am I able to take the exam to get the additional credits?

A. Tested course exams may be taken at any time after you view the course. That's right, anytime, day or night before the conference concludes on Sunday, November 22nd. Details will follow on how to take your exam. They are administered through *MonitorEDU.com*, an online monitored testing service that will allow you to take the exam at your convenience. You will need a computer with internet access and your smartphone. There is no charge for the exams.

Q. What if I view a course, but want to go back and see it again (and again?) before I take the exam?

A. You can view a course multiple times throughout the conference week. There is no limit. Just be sure to conclude your viewing before the conference site closes at midnight, Pacific Standard Time, on Sunday, November 22nd.

Q. Can I download a speaker's course for viewing on my own time after the conference concludes?

A. No. Courses are not downloadable and are only viewable to registered attendees who login to the conference site.

Q. Will I have an opportunity to ask the speaker a question I have about his/her presentation?

A. Yes! There is a feature on the conference site that allows you to do that.

Q. What if I forget when the conference site shuts down and I'm not finished all my courses and exams?

A. Reminders will be sent throughout the conference week with the date and time the conference site shuts down.

Q. Why does registration close two days before the conference begins.

A. We need time to get you registered to view the courses and get your login and password sent to you for the conference site.

Q. Will I get a Conference Workbook?

A. Yes! Conference workbooks will be available to you online and available to download.

If you have a question that wasn't answered above, please address any other question to:

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